



Notice of UMDNJ Privacy Practices for Protected Health Information

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

We, at UMDNJ, understand that health information about you and your health is personal.

We therefore are committed to and required by law to maintain the privacy of your health information and to provide you with notice of legal duties and privacy practices with respect to your health information. We will not use or disclose your health information except as described in this Notice. This Notice applies to all of the health information maintained by our units, and our Centers and Institutes, which are collectively referred to as UMDNJ.

UMDNJ Units

Graduate School of Biomedical Sciences	School of Health Related Professions
New Jersey Dental School	School of Nursing
New Jersey Medical School	School of Osteopathic Medicine
NJ Med P.C.	School of Public Health
Robert Wood Johnson Medical School	University Hospital
Robert Wood Johnson University Medical Group	

For a complete listing of the Centers and Institutes of UMDNJ, please go to our web site:

<http://www.umdj.edu/complweb/center-inst.htm>

The units, centers, and institutes of UMDNJ may share your health care information with each other, as necessary to carry out treatment, payment, or health care operations.

How We May Use and Disclose Your Health Information:

We may use and disclose your health information as described below. However, this is only meant to give you a general overview and not to describe all specific possible uses and disclosures that may occur.

Treatment

We may use your health information to provide medical/dental treatment, items or services. For example, we may disclose all or any portion of your health information to your attending physician, treating physician, treating dentist, consulting physician(s), nurses, technicians, medical students, dental students, and other health care professionals who have a need for such information for your care and treatment.

Also, different departments may share health information about you in order to coordinate specific services, such as prescriptions, lab work and x-rays. We may also disclose your health information to people outside UMDNJ who may be involved in your medical/dental care, such as family members, social service, clergy and others that provide services that are part of your care. Also, our staff may discuss your care in a case conference.

Treatment Alternatives

We may use and disclose your health information to tell you about possible treatment options or alternatives or other health related benefits that may be of interest to you.

Payment

We may use and disclose health information about you so that we may bill and receive payment for treatment and services that you receive. Your information may also be necessary for purposes of determining coverage, medical necessity, pre-authorization or certification and for utilization management. The information may be released to an insurance company, third party payer or other entity (or their authorized representatives) involved in the payment of your medical bill and may include copies or portions of your medical/dental record, which are necessary for payment of your account. For example, a bill sent to an insurance company may include information that identifies you, your diagnosis, and the procedures and supplies used. Also, your health information may be disclosed to consumer reporting and/or to collection agencies.

Healthcare Operations

We may use and disclose your health information for our health care operations, including quality assurance, utilization review, medical/dental review, internal auditing, accreditation, social services certification, licensing or credentialing activities of UMDNJ, certain medical/dental research, and educational purposes. For example, UMDNJ may review your health information to make sure that UMDNJ is providing quality care to all of its patients.

Other Health Care Providers, Health Plans, and Clearinghouses

We may use and disclose your health information to your treating provider or healthplan, or a clearinghouse involved in the billing of services and treatment provided to you, for the purpose of providing you treatment, receiving or processing payment, and to conduct certain operational activities as permitted by law.

Activities of Organized Health Care Arrangements in Which We Participate

For certain activities, the various components of UMDNJ (listed earlier in this Notice) and other independent providers are called an Organized Health Care Arrangement. We may disclose information about you to health care providers participating in our Organized Health Care Arrangements as necessary to carry out our treatment, payment, or health care operations. All participants in our Organized Health Care Arrangements have agreed to abide by the terms of this Notice with respect to your health care information created or received as part of the delivery of health care services to you at UMDNJ.

Appointment Reminders

We may use and disclose your health information to contact you as a reminder that you have an appointment for treatment or medical care or dental care at UMDNJ.

Facility Directory

This section only pertains to the units at UMDNJ that utilize facility directories. Unless you object, we may include certain limited information about you in the facility directory while you are a patient at our facilities. This information may include your name, location in UMDNJ, your general condition (e.g., fair, stable, etc.) and your religious affiliation. This is so your family and friends can visit you in the UMDNJ facility and generally know how you are doing.

The directory information, except for your religious affiliation, may only be given to people who ask for you by name. Your religious affiliation may be given to a member of the clergy, such as a priest or rabbi, even if they don't ask for you by name. If you do not want to be included in the facility directory or to limit those who can know that you are in the facility, inform the admitting staff.

Persons Involved in Your Care

Unless you object, we may disclose your health information to family members, other relatives, close personal friends, or any other person(s) who are involved with your medical care, dental care, or payment.

Disaster Relief

Unless you object, we may use or disclose your health information to a public or private entity authorized by law or by charter to assist in disaster relief efforts including notifying your family about your condition, status and location.

Health Related Benefits and Services

We may use and disclose your health information to tell you of health-related benefits or services that may be of interest to you.

Business Associates

We may use and disclose health information to business associates. A business associate is an individual or entity under contract with us to perform or assist UMDNJ in a function or activity which requires the use or disclosure of health information.

Examples of business associates, include, but are not limited to, copy services used by us to copy medical/dental records, consultants, accountants, lawyers, and medical transcriptionists. We require the business associate to enter into an agreement to protect the confidentiality of your health information.

Workers' Compensation

We may use and disclose health information about you for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illnesses.

Military/Veterans

We may use and disclose your health information as required by military command authorities, if you are a member of the armed forces.

Inmates

If you are an inmate of a correctional institution or under the custody of a law enforcement officer, we may release your medical/dental record information to the correctional institution or law enforcement official. This release would be necessary:

- (1) for the institution to provide you with health care;
- (2) to protect your health and safety and that of others;
- (3) for the safety and security of the correctional institution.

Required by Law

We may use and disclose health information about you when required to do so by State or Federal law. For example, we may disclose certain health information to those persons who have a risk exposure related to a communicable disease, as required by New Jersey law.

National Security and Intelligence Activities

We may use and disclose your medical/dental information about you to authorized federal officials for intelligence, counterintelligence, and other National Security activities as authorized by law. We may also disclose health information about you to authorized federal officials so they may provide protection to the President or other authorized persons.

Coroners, Medical Examiners, Funeral Directors

We may release your health information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or to determine a cause of death. UMDNJ may also release your health information to funeral directors as necessary to carry out their duties.

Employers

We may use and disclose your health information to your employer to conduct medical surveillance of the workplace, or to evaluate whether you have a work-related illness or injury.

Secretary of the Department of Health and Human Services

We may use and disclose your health information when required by the Secretary of Health and the Department of Health and Human Services for purposes of investigating or determining compliance with the privacy law.

Other Uses

Any other uses and disclosures of your health information will be made only with your written authorization.

Your Rights Regarding Your Health Records

Although your health records are UMDNJ's property, you have the following rights:

- Right to Confidential Communications

You have the right to receive confidential communications of your health information by alternative means or at alternative locations. To exercise your right, please write to the address at the end of this section.

- Right to Request to Inspect and to Obtain a Copy

You have the right to inspect and to obtain a copy of your health information. However, such requests may be denied as permitted under the law. You have the right to appeal such denials. To exercise your right, please write to the address at the end of this section. (Copying fees may be imposed.)

- Right to Request Amendment

You have the right to request to amend your health information. However, UMDNJ may deny your request to amend your health information under certain circumstances. All requests for amendments must be in writing and provide a reason supporting your request for an amendment. To exercise your right, please write to the address at the end of this section.

- Right to Request Restrictions

You have the right to request restrictions on certain uses and disclosures of your health information. However, UMDNJ is not required to agree to such request. You have the right to receive confidential communications of your health information by alternative means or at alternative locations. You must communicate your specific request in writing by using the proper form. To exercise your right, please write to the address at the end of this section.

- Right to an Accounting of Uses and Disclosures

You have the right to request that we provide you with an accounting of disclosures we have made of your health information. An accounting is a list of disclosures. This list will not include disclosures of your health information made for treatment, payment, or health care operations, made to you, or made pursuant to an authorization signed by you.

The request should state the time period for which you wish to receive an accounting. This time period should not be longer than six (6) years and should not include dates before April 14, 2003. The first accounting you request within a twelve (12) month period will be free. For additional requests during the same twelve month period, we will charge you for costs of the accounting. We will notify you of the amount we will charge and you may choose to withdraw or change your request before you are charged any costs.

To exercise your right, please contact the address below.

- Right to Receive A Copy of this Notice

You have the right to receive a paper copy of this Notice, upon request. You may also obtain a copy of this notice at our website, www.umdnj.edu/complweb.

- Right to Revoke Your Prior Authorization

You have the right to revoke your authorization (your permission) to use or disclose your health information except to the extent that action has already been taken in reliance on your prior authorization. To exercise your right, please contact the address below.

All requests to exercise your rights above must be made in writing to the address below:

Privacy Officer
University of Medicine and Dentistry of New Jersey
Stanley S. Bergen, Jr. Building
65 Bergen Street
Suite 1346
Newark, New Jersey 07107
(973) 972-8093

For More Information or to Make a Complaint

If you have questions and would like additional information, you may call the HIPAA hotline: (877) 854-0633, or contact:

Privacy Officer
University of Medicine and Dentistry of New Jersey
University Hospital
150 Bergen Street
UH - D - 346
Newark, New Jersey 07103
(973)-972-6274

If you believe your privacy rights have been violated, you may file a complaint with UMDNJ or with the Secretary of the Department of Health and Human Services.

To file a complaint, please contact:

Privacy Officer
University of Medicine and Dentistry of New Jersey
Stanley S. Bergen, Jr. Building
65 Bergen Street
Suite 1346
Newark, New Jersey 07107
(973) 972-8093

There will be no retaliation for filing a complaint.

Changes to This Notice

UMDNJ will abide by the terms of the Notice currently in effect. However, UMDNJ reserves the right to change the terms of its Notice and to make the new Notice provision(s) effective for all health information that it maintains. UMDNJ will promptly post the revised Notice on the UMDNJ web site: www.umdj.edu/complweb.

Reliance on this Notice by Other Healthcare Entities

UMDNJ may sometimes participate in an organized healthcare arrangement with providers and entities that may not be employed by UMDNJ, but participate in your health care. Any providers or entities participating in this arrangement may rely on this Notice as providing you with notice of their privacy practice.

Effective Date

The effective date of the Notice is April 14, 2003